

2006 Designee Conference

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Federal Aviation
Administration



Outline

- Delegation
- Title 49
- Challenges
- Philosophy Change



Delegation

- Authority
 - Section 44702, Title 49 United States Code
 - Title 14 Code of Federal Regulations Part 183



Title 49 § 44702

(d) Delegation.—

- (1) Subject to regulations, supervision, and review the Administrator may prescribe, the Administrator may delegate to a qualified private person, or to an employee under the supervision of that person, a matter related to—
 - (A) the examination, testing, and inspection necessary to issue a certificate under this chapter; and
 - (B) issuing the certificate.
- (2) The Administrator may rescind a delegation under this subsection at any time for any reason the Administrator considers appropriate.



Title 49 § 44702

- (3) A person affected by an action of a private person under this subsection may apply for reconsideration of the action by the Administrator. On the Administrator's own initiative, the Administrator may reconsider the action of a private person at any time. If the Administrator decides on reconsideration that the action is unreasonable or unwarranted, the Administrator shall change, modify, or reverse the action. If the Administrator decides the action is warranted, the Administrator shall affirm the action.



Part 183, Subpart B – Certification of Representative

§ 183.11

- (c)(1) The **Manager, Aircraft Certification Office**, or the Manager's designee, may select Designated Engineering Representatives from qualified persons who apply by a letter accompanied by a "Statement of Qualifications of Designated Engineering Representative."
- (2) The Manager, Aircraft Certification Directorate, or the Manager's designee, may select Designated Manufacturing Inspection Representatives from qualified persons who apply by a letter accompanied by a "Statement of Qualifications of Designated Manufacturing Inspection Representative."



Order 8100.8B W/ Change 3

- Paragraph 300.g. A designation is a **privilege, not a right**, and may be terminated . . .
- Paragraph 1001. Renewal of any designee appointment is at the option and sole discretion of the FAA.
- Paragraph 6 Designee renewal is made subject to FAA's determination of the **continued need, ability to manage, and continuous satisfactory designee performance**, which



Challenges

- FAA Aviation Safety organization (AVS) facing a shortfall of \$30 million in 2005
- Fast forward FY 2006
 - Cost-of living raises for 6000
 - New employees in the AOV (ATC Oversight)
 - Equals the additional \$\$ from Congress
- Prioritization is the name of the game
- Top priority is Continued Operational Safety



Effect on Our Customers

- Projects requiring less than 40 hours of FAA AIR support will be worked as usual
- New certification projects will be managed and scheduled to ensure our commitments do not exceed our resources
- As projects are completed, we'll take new ones on
- Approach is safety-based, fairly and consistently implemented



Approach

- Data-driven
 - Based upon defined criteria
 - Implemented at the ACO level
 - Results maintained at Directorate level
 - Resources logically reallocated as necessary at Service level
- Risk-based
 - Safety focused
 - Assumes all projects will be worked but some delayed due to resource constraints
 - Consideration given to company contribution and date of application



Process - Application

- Accepted as usual
- Evaluated nationally for sequencing
- Delay letters, when appropriate
- Applicants provided with estimate of when project will commence within 90 days of application
- When resources become available, applicant is notified and work proceeds on project as usual



Process – Project Prioritization

- Factors we consider
 - Safety impact
 - Company contribution, e.g., level of delegation proposed
 - Date of application
- In the meantime you can develop a certification plan....
 - General description of the project, including safety benefit, if any
 - Proposed certification basis
 - How compliance will be shown, e.g., test
 - Documentation you plan to submit to show compliance
 - Project schedule
 - How delegation will be used

Process – Managing Delayed Projects

- National database
- Weekly, corporate assessment
- New projects added as ongoing projects completed
 - Safety, Company Contribution, Date of Application all in play
 - Effort made to keep projects with geographic ACO when resources are available locally
 - If resources not available locally, project management will stay with geographic ACO and engineering/flight test expertise will be shared across offices
- AIR-1/2 approves weekly
- ACMT monitors



Validation Programs

- Validation programs will go through same process as domestic programs
- Assessment of safety benefit and company contribution
- Adds dimension of support from bilateral partner
- Process for providing technical assistance to other authorities will remain unchanged
 - Relies on “contractual” agreements, e.g., bilaterals or reimbursable agreements



Domestic Military Projects

- Certification programs (TC, STC, ATC, ASTC) supporting U.S. DoD procurements
 - Funded under MOA with DoD
 - Not subject to Workload Prioritization
 - Applications go to Military Certification Office in Wichita

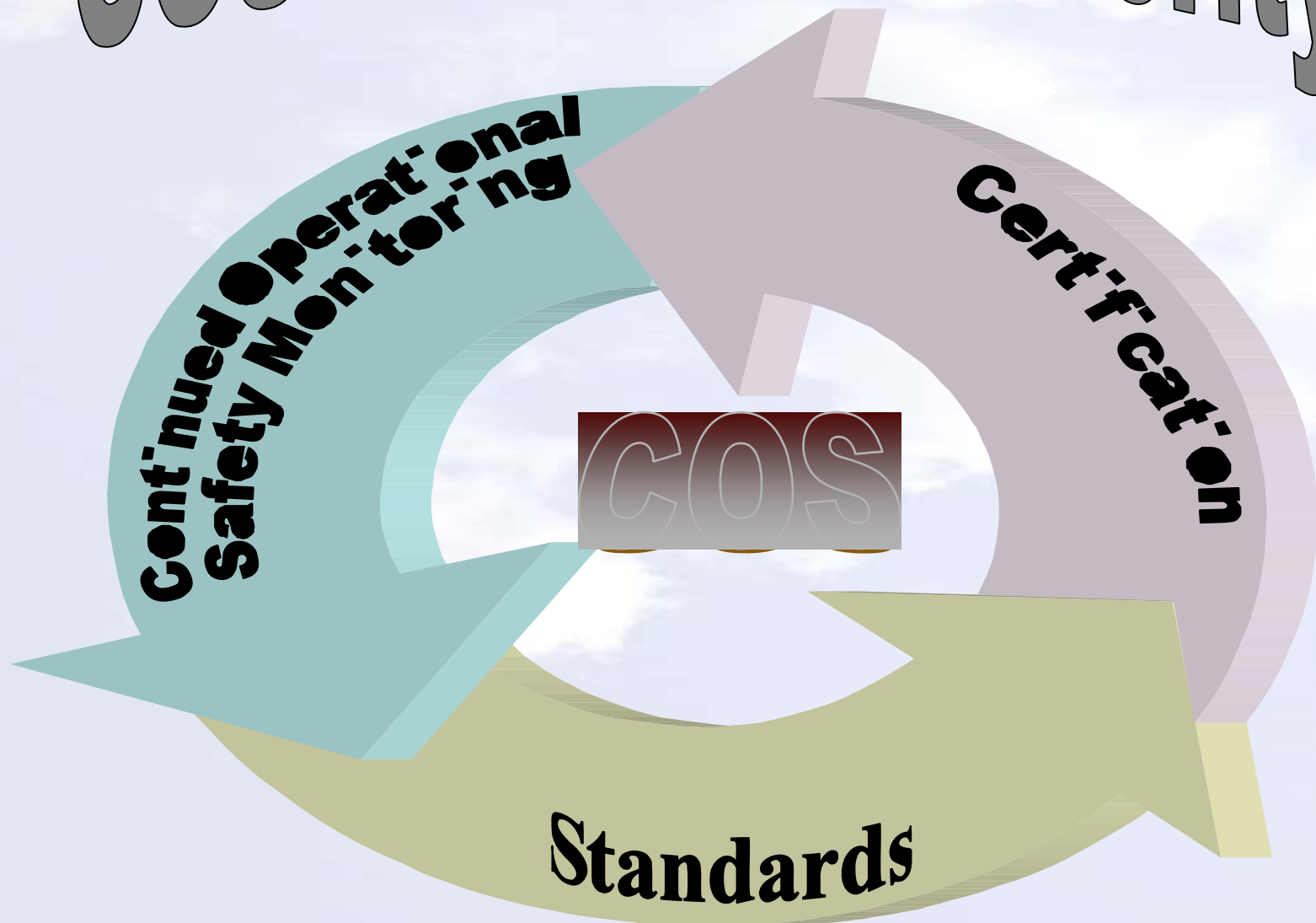


Philosophy Change

- Tight Budget
- We are Hiring
- Enforcement is a resource drain
- Others methods of inviting compliance
 - Certificate Action
 - Suspected Unapproved Parts Action
 - Inability to work on **YOUR** New Certification work
 - Withdrawal of authority to make findings



COS is Our Top Priority



You control your own destiny!!!



Customer Service Initiative

As our customer, you can expect from us:

- ✓ *Service that promotes a safe, secure, and efficient aviation system*
- ✓ *Considerate, respectful, and professional service*
- ✓ *A clear explanation of the requirements, alternatives and possible outcomes associated with your inquiry or request*
- ✓ *A timely and complete response to your inquiry or request*
- ✓ *A clear explanation of our decisions*
- ✓ *An environment without fear of retribution if you challenge our decisions*
- ✓ *Fair and careful consideration of your issue*



Customer Service Initiative

- ***We ask our customers to:***
- ***Understand that FAA's first priority is safety***
- ***Display the same level of professionalism with which you wish to be treated***
- ***Provide all pertinent information in a timely manner***
- ***Use our "chain-of-command" to elevate your concerns***

<http://www.faa.gov/avr/customerservice/index.cfm>



AIR is hiring – RIGHT NOW!!

- If you are interested – see one of our Managers
- If you know someone who is interested or might be – see our Personnel Staff Specialist – TODAY or TOMORROW



"Do. Or do not. There is no try."

